

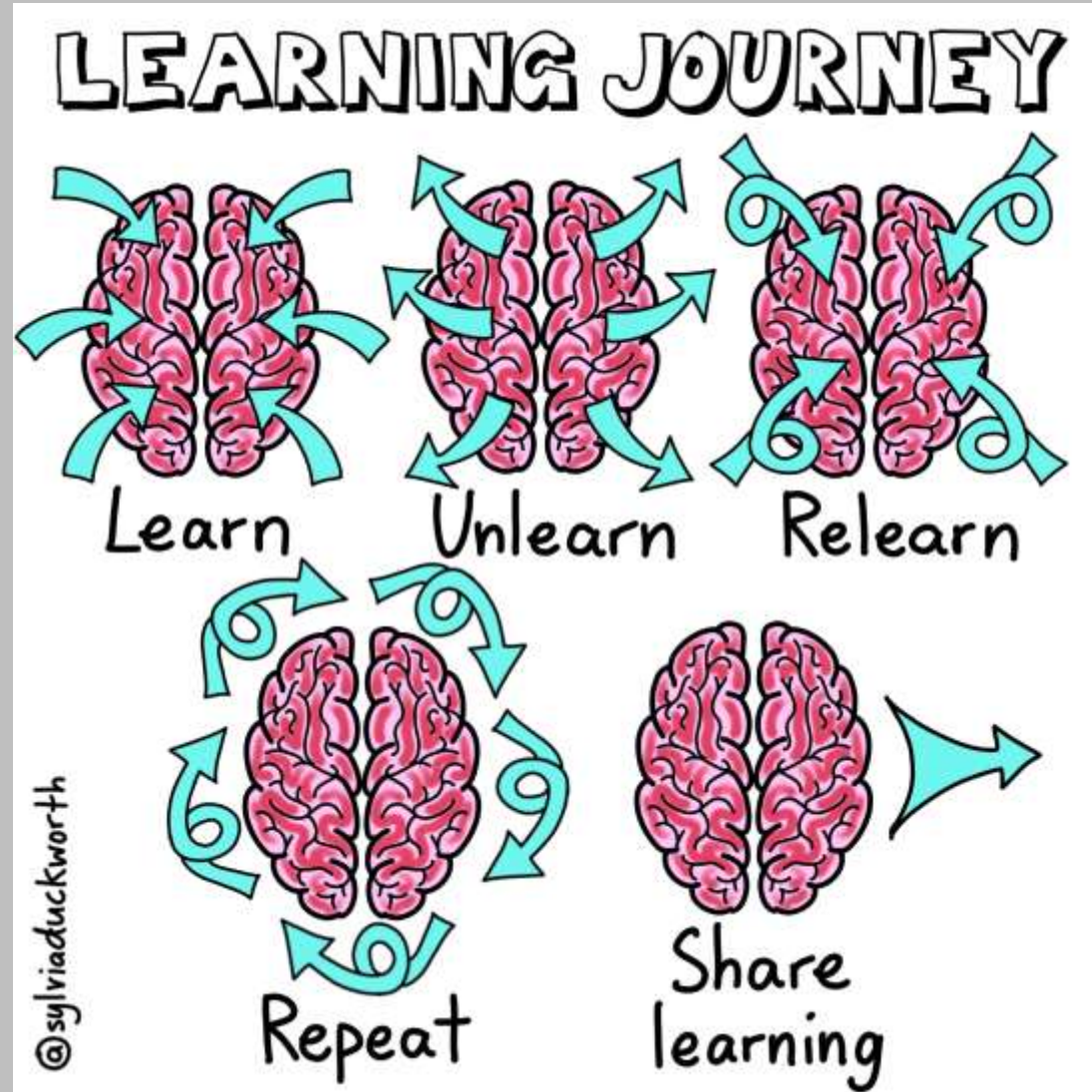


Leadership, diversity and inclusion

Looking within!

Janet O'Neill

Who me?

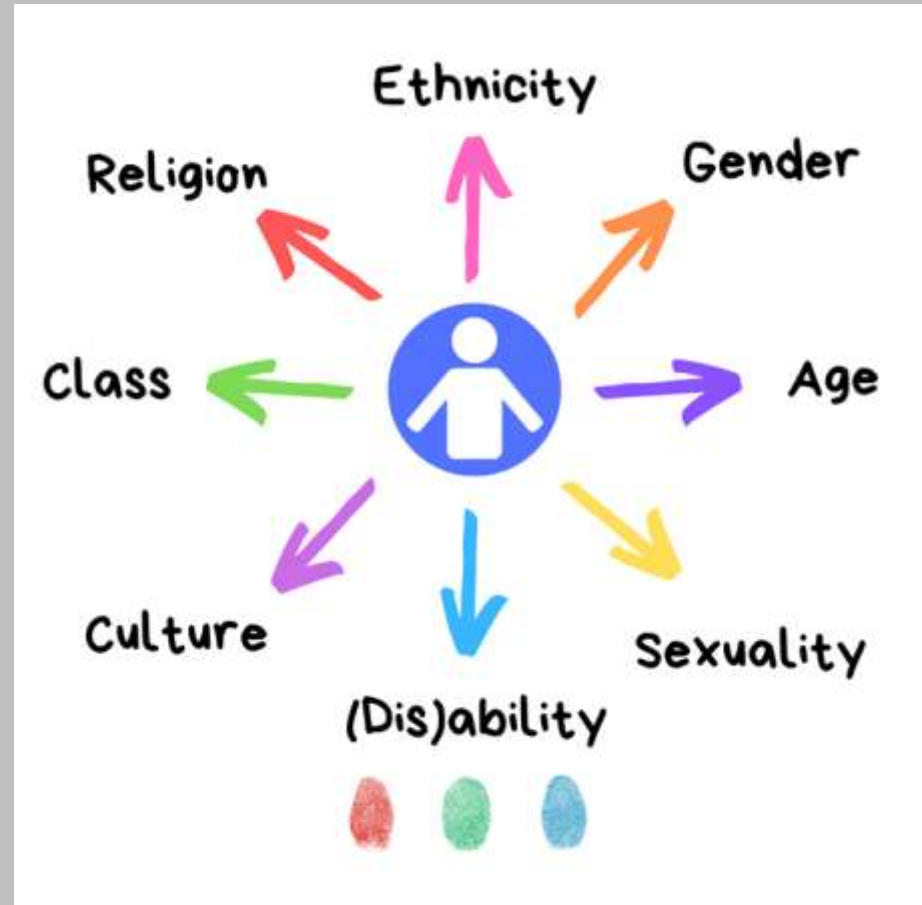


LISTENING
TO
EMPATHISE

Listening to understand not only what's being said, but what's not said, how the speaker feels and what they need.



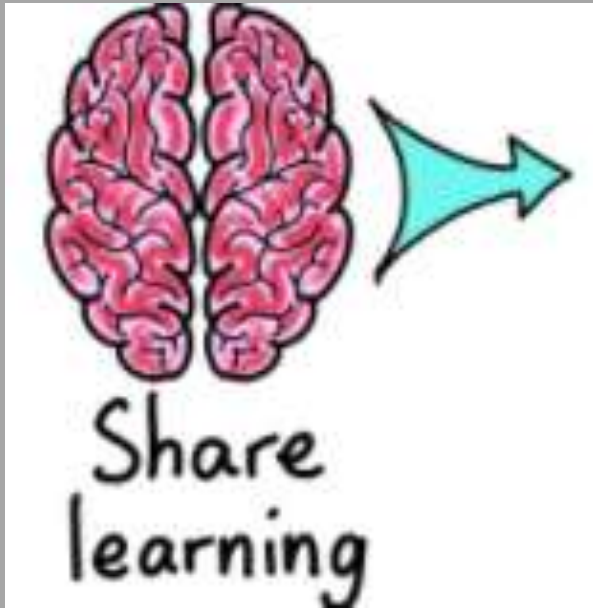
Reflect
Take the opportunity
Take the time
Question
Ask
Listen



Leadership Skills



Responsibilities



Benefits

- Talent acquisition
- Retention of staff
- Confidence
- Idea generation
- Psychological safety
- Thriving workforce
- Product development
- Performance improvement
- Improved health outcomes
- Wellbeing

In conclusion

For all inequalities

- **Explore your own self**
- **Go out and speak to others, get curious, have courage**
- **Look at what leadership qualities can support change**
- **Understand the benefits**
- **Make it count**